

SERVICE HOTLINE

Number: 113/2024
Date: 12 August 2024

Name and Surname: Qiniso Mthembu
Designation: Group Chief Risk Officer

IMPORTANT – JSE INTERNAL DISASTER RECOVERY AND BUSINESS CONTINUITY PLAN TEST – 24 AND 25 AUGUST 2024

Clients are advised that the JSE will be conducting an internal Disaster Recovery & Business Continuity test in the production environment on **24 and 25 August 2024**. During this test, the JSE trading and information systems for all markets will be brought up and test data may be published to clients.

All clients who connect directly to the JSE are requested to ensure that their **production systems are shut down** during the weekend to **prevent the receipt and processing of any messages published during the test, or alternatively schedule clean-up activities on your respective systems post the test**.

In addition, please note the following:

- End of Day Data subscribers are advised to download their end of day files prior to **08h00** on **Saturday, 24 August 2024**; alternatively, files can be downloaded on **Sunday afternoon, 25 August 2024** from **14h00**.
- Please note that BDA services will be **unavailable on Saturday, 24 August 2024** during the following times: **08h00 to 22h00**.

Should you experience any problems over the weekend, please contact Customer Support on the after-hours number **+27 11 520 7900** or **+27 83 611 9315**.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za